

Globe Canvas Retractable Awning Warranty

Limited/Lifetime Warranty

The following limited warranty applies to your Globe Canvas awning from date of our invoice to your dealer.

- **Lifetime warranty on the following aluminum parts:**
Front bar extrusion, mounting bar, hood cover, physical shape, and structural integrity.
- **Lifetime warranty on the following Stainless steel components and galvanized steel components:**
Stainless steel roof mount brackets and galvanized hot dipped roller tube.
- **12 year warranty on the following aluminum parts:**
Shoulders, mounting brackets, lateral arms and roof mount brackets.
- **10 year warranty on the following steel parts:**
Steel mounting bar (**PLEASE NOTE**): the warranty on steel mounting bars is **5 years** if installed within 5 miles of a saltwater environment.)
- **10 year warranty pro-rated on the acrylic fabric on your awning:**
The first 8 years – 100% warranty, then reduced 30% every year until 10 years. The fabric is warranted for manufacturing defects that result in loss of color or strength during normal use and atmospheric exposure conditions.
- **Lifetime warranty on the IncrediSeal™ seams on your awning:**
Our IncrediSeal welded seaming will not separate or rip for the life of the awning. In those areas where thread is used - we only use Gortex thread, which is also warranted to never rot or break for the duration of the awning itself.
- **5 year warranty on the motor and electric components:**
For motorized retractable units.
- **5 year warranty on all paint finishes due to cracking or peeling.**
- **3 year warranty on paint chalking on aluminum parts:**
Maximum rating of 6 per ASTM D4214-07

We reserve the right to repair or replace any purchased part or fabric portion of your awning under warranty.

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- **What is not covered under this warranty?**

- Shipping charges, labor costs of the dealer on warranted parts, or damaged parts resulting from: Improper installation by anyone including your dealer
- Weather factors including wind, rain, hail, salt spray exposure, acts of nature, fire, fireworks, lightning
- Unauthorized repairs, modifications, or additions
- Any materials not manufactured by Globe Canvas
- Scratches, dents, unusual corrosion, oxidation, rust, chipping, peeling or chalking of paint (not otherwise covered)
- Any wear or discoloration or damage to the roller tube center supports on the Preferred XL and Select models only
- Damage due to failure to perform normal maintenance by removing debris, dirt, or mildew growth
- Any oral or other warranty other than from Globe Canvas
- This warranty is not transferrable

- **Other warranty exclusions**

Globe Canvas is not liable for damages to any structure to which our awnings are attached, or to any property near, below, or above the awning itself.

The purchaser will defend, indemnify, and hold Globe Canvas harmless against all suits, losses, and other liabilities by 3rd parties against the purchaser. Should any dispute arise it shall be governed by the laws of the Commonwealth of PA, and any legal action shall be initiated in the City of Philadelphia.

See our website or contact your dealer for Awning Care and Maintenance Procedures.